

January 8, 2024

TO WHOM IT MAY CONCERN:

SPEC Hardware (Pty) Ltd. of Perseverance, Port Elizabeth, is an exclusive distributor of Chesterton Products for the Provinces of Eastern Cape and Western Cape in South Africa and the Country of Zimbabwe.

You should be advised that SPEC Hardware understand that they maintain complete inventory of Chesterton Products so that they can service you promptly and from stock. SPEC Hardware also employs full-time knowledgeable Chesterton Specialists who are trained in the technical aspects of our business and in troubleshooting.

All applicable Chesterton warranties and guarantees are extended to all customers purchasing Chesterton products from SPEC Hardware (Pty) Ltd.

SPEC Hardware has our full factory support. Please advise them of your requirements for Chesterton Products.

This letter is valid for one (1) year from date of issuance, at which time it will be reviewed and renewed as appropriate.

Very truly yours,

A.W. CHESTERTON COMPANY



Jeff Jolin
Global Distribution & Corporate Contracts Manager

Product Warranty

Only original Chesterton products, supplied in Chesterton boxes and which are sold by an authorized Chesterton Supplier, can be considered genuine Chesterton Products. Chesterton's usual product warranty is void unless Chesterton Products are supplied in Chesterton boxes and sold by an authorized Chesterton Supplier, so as to positively identify said products to be of original Chesterton manufacture.

Product Liability

All product liability coverage which may be applicable to Chesterton Products would be null and void were product to be utilized which is said to be Chesterton but is not supplied as specified in paragraph one above.

Mechanical Seals

The warranty and exchange programs for Chesterton Mechanical Seals cannot be offered except by an authorized Chesterton Supplier and cannot be made available to consumers on a direct basis. These services are offered to Distributors only for the benefit of their customers.

We feel it vital to the efficient and proper maintenance of equipment that recommendations and specifications covering Chesterton Products be made only by authorized Suppliers of Chesterton International, Inc. and its affiliates.

A.W. CHESTERTON COMPANY



Jeff Jolin
Global Distribution & Corporate Contracts Manager